



**As agents for CAB Executive Travel, we are delighted to announce they have been awarded an industry standard mark – ‘We’re Good to Go’ – by Visit England. This means they are adhering to COVID-19 public health guidelines set by Government and the tourism industry.**

New guidelines have been issued by Government that allow tour operators to operate their excursions programme with precautionary measures in place and limited passenger numbers on board coaches.

So, we are ‘Good to Go’ when you are! We want to ensure that while COVID-19 restrictions are in place you are still able to fully enjoy your excursion or tour with us.

As operations are resumed, it is very important that we all follow some simple guidelines to protect staff, passengers and anyone else that we may come into contact with.

CAB are committed to proactively reducing the spread of any disease and maintaining the health of staff and passengers. For this reason, they are asking that you and your fellow passengers follow this guide to help maintain the hygiene levels that are currently in place to reduce the spread of any disease.

#### **What measures have CAB taken?**

CAB have adopted an enhanced cleaning procedure which includes the cleaning of all floors and seats before and after each trip; Meticulous cleaning of all glass surfaces; mopping the floor with disinfectant; sanitising of entrance areas; cleaning of all handrails, hand grabs, seat belt buckles, armrests and floors.

A special machine has been purchased that produces an anti-viral fog which sterilises the coach before every trip.

#### **Guide**

- The primary concern on board coaches is that of social distancing; passengers should therefore maintain an absolute minimum of one metre distance from people outside their household bubble. We appreciate that this is not always possible. The key thing is not to be too close to people for more than a short amount of time. When around another person the biggest risk of infection is people in close ‘face to face’ positions. All seats are high backed forward facing, thereby avoiding face to face contact.
- All passengers will be required to wear a face covering whilst on-board the coach. It is requested that you provide your own, however coach drivers will have a supply available to purchase.
- On boarding the coach all passengers will have their forehead scanned with a contactless infrared digital thermometer by the coach driver. The normal temperature range is 36.1C (97F) to 37.2C (99F).

Contactless scanners will indicate a traffic light system:

- Green - you are safe to board
- Red - Passengers who indicate red due their temperature exceeding 37.2C will not be allowed to travel on this occasion. This is in order to ensure the safety of other passengers. A full refund policy will apply in this instance.

- Also, on boarding the coach all passengers will be requested to sanitise their hands with the anti-bacterial sanitising gel provided.
- Your coach seat will most likely change as boarding the coach will be subject to new seating plans in place in order to maintain the one metre plus social distancing requirements. Some seats will be marked 'NOT IN USE'. This is to protect the driver, you and your fellow passengers.
- The coach, whilst being driven, will have the roof vents open thus allowing plenty of fresh air to circulate throughout the vehicle. Special filters and air purifying systems have also been installed to provide clean air into the vehicle.

## C A B TRAVEL & C A B TOURS



In Partnership with the Tourist Organisations of Great Britain & Northern Ireland

Valid 2020

### COVID-19 Industry Standard

In Partnership with;

The National Tourist Organisations of Great Britain and Northern Ireland

In recognition that this business has confirmed that they have followed government and industry COVID-19 guidelines, ensuring processes are in place to maintain cleanliness and aid social/physical distancing.









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